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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/824,887	04/13/2004	Bhaskar Ghosh	50277-2404	7312
43425 7590 06/19/2008 HICKMAN PALERMO TRUONG & BECKER/ORACLE 2055 GATEWAY PLACE SUITE 550 SAN JOSE, CA 95110-1083				
EXAMINER				
HWA, SHYUE JUINN				
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06/19/2008		PAPER		

**Please find below and/or attached an Office communication concerning this application or proceeding.**

The time period for reply, if any, is set in the attached communication.

### Office Action Summary

**Application No.**

10/824,887

**Applicant(s)**

GHOSH ET AL.

**Examiner**

JAMES HWA

**Art Unit**

2163

**Period for Reply** -- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

**Status**

- 1) ☒ Responsive to communication(s) filed on 2/20/2008.
- 2a) ☒ This action is **FINAL**. 2b) ☐ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

**Disposition of Claims**

- 4) ☒ Claim(s) 1-25 and 27-29 is/are pending in the application.
- 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.
- 5) ☐ Claim(s) \_\_\_\_\_ is/are allowed.
- 6) ☒ Claim(s) 1-25 and 27-29 is/are rejected.
- 7) ☐ Claim(s) \_\_\_\_\_ is/are objected to.
- 8) ☐ Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

**Application Papers**

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on \_\_\_\_\_ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.  
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

**Priority under 35 U.S.C. § 119**

- 12) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some \* c) ☐ None of:
1. ☐ Certified copies of the priority documents have been received.
  2. ☐ Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
  3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

\* See the attached detailed Office action for a list of the certified copies not received.

**Attachment(s)**

- 1) ☒ Notice of References Cited (PTO-892)
- 2) ☒ Notice of Draftperson's Patent Drawing Review (PTO-948)
- 3) ☒ Information Disclosure Statement(s) (PTO-8508)  
Paper No(s)/Mail Date 9/7/2007; 6/2/2008
- 4) ☐ Interview Summary (PTO-413)  
Paper No(s)/Mail Date \_\_\_\_\_
- 5) ☐ Notice of Informal Patent Application
- 6) ☐ Other: \_\_\_\_\_

### **DETAILED ACTION**

1. In view of the Appeal Brief filed on 2/20/2008, PROSECUTION. This office action is made FINAL based on the amendment filed on 6/12/2007. IN HEREBY REOPENED.

To avoid abandonment of the application, appellant must exercise one of the following two options:

(1) file a reply under 37 CFR 1.111 (if this Office action is non-final) or a reply under 37 CFR 1.113 (if this Office action is final); or,

(2) initiate a new appeal by filing a notice of appeal under 37 CFR 41.31 followed by an appeal brief under 37 CFR 41.37. The previously paid notice of appeal fee and appeal brief fee can be applied to the new appeal. If, however, the appeal fees set forth in 37 CFR 41.20 have been increased since they were previously paid, then appellant must pay the difference between the increased fees and the amount previously paid.

A Supervisory Patent Examiner (SPE) has approved of reopening prosecution by signing below.

### **Response to Arguments**

2. Applicant's arguments with respect to claims 1-25 and 27-29 have been considered but are moot in view of the new ground(s) of rejection".

### **Claim Rejections - 35 USC § 101**

3. 35 U.S.C. 101 reads as follows:

Whoever invents or discovers any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof, may obtain a patent therefore, subject to the conditions and requirements of the title.

Claims 15-25 and 27-29 are rejected under 35 U.S.C.101 because the claims fail to place the invention squarely within one statutory class of invention. On page 25-26, paragraph 0079-0081 of the instant specification, applicant has provided evidence that applicant intends the "medium" to include Punchcard, SIGNAL and transmission Media. As such, the claim is drawn to a form of energy. Energy is not one of the four categories of invention and therefore this claim(s) is/are not statutory. Energy is not a series of steps or acts and thus is not a process. Energy is not a physical article or object and as such is not a machine or manufacture. Energy is not a combination of substances and therefor not a composition of matter.

### **Claim Rejections - 35 USC § 103**

5. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

Claims 1-7, 11, 14-21, 25 and 29 are rejected under 35 U.S.C. 103(a) as being unpatentable over Reiner et al. (US Patent No. 6,289,334 B1, hereinafter "Reiner") in view of Borden et al. (US Patent No. 5,495,606 A, hereinafter "Borden").

As to claims 1 and 15, Reiner teaches the claimed limitations:

"A method for processing a database statement within a database server" as a method for digital data processing paralleling the operation of the digital data processing system (column 4, lines 60-65). The specific method used for merging or ordering the subquery results is completely dependent on the nature of the query. The existence of aggregate functions, ORDER BY, or GROUP BY clauses (e.g. database statement) are the main factors to consider (column 23, lines 26-35).

"receiving at the database server the database statement" as a database management system adapted to access data records stored in said database store, said database management system including a standard interface adapted to receive a query and to apply that query to said stored data records to generate a result (claim 1).

"determining that at least one operation required by the database statement can be parallelized" as Parallel ORACLE Program Interface (PUPI) routines would determine whether a particular call required parallel processing within the database server (column 31, lines 24-39).

"generating a set of information about how to execute the database statement" as the information from the optimizer including possible tables to be chosen as the driving table, can be obtained from data files generated by the DBMS in connection with the query, and accessed by use of the EXPLAIN command (column 9, lines 34-44).

A decomposable query it generates a set of subqueries, each of which is based on the initial query but which is directed to data in one or more respective of the partitions of database. Then element initiates and invokes threads which initiate execution of the subqueries (column 7, line 64 to column 8, line 51).

It may also be possible to automate the choice of partitioning table. This avoids having to depend on the application programmer to correctly determine which queries can be effectively parallelized and how to do it (column 13, lines 40-54).

"Causing a plurality of slave processes to perform said at least one operation by sharing the set of information with each slave process of said plurality of slave processes" as the subcursor pnode functionality could potentially be decomposed to more than one specialized pnode types, but need not be. It is unique among pnode types described thus far in having two executor functions which share the same pnode data structure (column 42, lines 16-25).

"Wherein the set of information shared with each slave process includes  
(a) information about a task to be performed by said slave process, and  
(b) information about one or more tasks, to be performed by processes other than the slave process, to execute the database statement" as bind descriptor for the root cursor. This describes any host parameters referenced in the original input query which has been decomposed. It is modified each time the pcursor is re-opened. Since host variables described in the bind descriptor are not modified by query execution, and since they are referenced identically in all parallel subqueries of the same pcursor the

root cursor's bind descriptor can be shared by parallel subqueries (column 60, lines 31-61).

Although Reiner teaches psubqries place their output values in different locations, which may change from fetch to fetch, their output columns otherwise share the same description. We can economize on memory by separating out the sharable portions of the descriptor information, which could be collected in the vanilla descriptor (column 63, lines 1-16).

Reiner does not explicitly teach the claimed limitation "sending to each slave process of said plurality of slave processes data that indicates which part of the set of information shared with the slave process represents the part of the at least one operation that should be performed by the slave process".

Borden teaches the splitter receives the query and, if possible, splits it into multiple queries. The resulting queries are then passed to the scheduler which schedules them for processing on an appropriate slave processor so as to minimize the total time spent processing the original query (column 7, lines 50-58; see also figure 3).

The shared access to the entire database from any processor in the query processor complex provides another performance boost because all the processors and all of the database management systems can process any query against the database; there are no processing or queueing delays such as may be experienced in a system where the database is partitioned such that only certain processors can access certain parts of the database (column 2, lines 52-64).

The queries are received by the master query processor and passed to the splitter function that determines whether the database query can be efficiently split. If so, the database query is split up and scheduled for processing so as to achieve maximum performance improvement; if not, the database query is submitted as-is to one of the CPCs in the query processor complex via the high-speed channel connections among them. Server tasks in each CPC take the database queries (either split or unsplit) and send them to the local database manager for execution. The resulting answers are sent back to the query processor complex master processor (column 5, lines 19-39; see also figure 4).

Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made, having the teachings of Reiner and Borden before him/her, to modify Reiner shared the slave process because that would allow use of multiprocessors for more processing capacity and parallel execution capabilities as taught by Borden (col. 2, lines 7-10).

As to claims 2 and 16, Reiner teaches the claimed limitations:

“the step of sharing the set of information includes sharing an execution plan for the database statement; and sharing the execution plan with a particular slave process of the plurality of slave processes is performed by” as the subcursor pnode functionality could potentially be decomposed to more than one specialized pnode types, but need not be. It is unique among pnode types described thus far in having two executor functions which share the same pnode data structure. The master executor is called by



the subcursor pnode's parent. The primary job of the master executor is to spawn a parallel thread to run the parallel executor, when the subcursor pnode is first pulled in an UNINITIALIZED state. The parallel executor in turn starts an ORACLE session and opens an ORACLE cursor for the parallelized subcursor (column 42, lines 16-46).

"providing an original statement of the database statement to a node on which the particular slave process resides, wherein the original statement is the form of the database statement in which the database statement was received by the database server; at said node, generating an equivalent execution plan based on the original statement; and the particular slave process accessing the equivalent execution plan" as query decomposition is done by making a number of copies of the original query, and then appending additional predicates to each subquery to make it match one of the existing partitions of one of the tables in the query. These subqueries are then executed in parallel. Finally, a combining query (or function) over the subquery results produces the result of the original query (column 12, lines 38-46).

Also, Borden teaches all the central processing complexes (CPCs) in the query processor complex are running a database manager that is operating in read-only mode (e.g. original statement). In this embodiment, the database manager is DB2 operating in a shared read-only data configuration; however, those skilled in the art will understand that the database manager could be any hierarchical or relational database manager operating in read-only mode. This means that all of these processors can access shared database information in read-mode only (column 5, lines 54-67).

As to claims 3 and 17, Reiner teaches the claimed limitations:

“providing to the node additional information that includes at least one of (a) values associated with session parameters of a database session in which the database statement was received, and (b) values associated with optimizer parameters that were used by an optimizer to generate a plan for the database statement in a node other than said node; and the step of generating an equivalent execution plan is performed based, at least in part, on the additional information” as bind descriptor for the root cursor. This describes any host parameters referenced in the original input query which has been decomposed. It is modified each time the pcursor is re-opened. (ORACLE permits re-opening a cursor to bind new host parameter values, without an intervening close. This causes the same user-visible behavior as if there were an intervening close, but the query does not have to be re-parsed and re-optimized.) Since host variables described in the bind descriptor are not modified by query execution, and since they are referenced identically in all parallel subqueries of the same pcursor (unless we choose to specify fileid through a host parameter), the root cursor's bind descriptor can be shared by parallel subqueries (column 60, lines 30-60).

As to claims 4 and 18, Reiner teaches the claimed limitations:

“generating a set of information includes generating an execution plan for the database statement, wherein the set of information includes the execution plan; and the step of sending to each slave process of said plurality of slave processes data that indicates which part of the at least one operation should be performed by the slave

process includes sending to each slave process data that indicates a specific portion of the execution plan that is to be performed by the slave process" as queries joining two or more tables, the decomposer generates corresponding subqueries by duplicating the query and appending a predicate for matching records in the corresponding table partition of the driving table, which is selected by the decomposer based on the access strategy chosen by the query optimizer portion of the DBMS. Those skilled in the art will appreciate that information from the optimizer including possible tables to be chosen as the driving table, can be obtained from data files generated by the DBMS in connection with the query, and accessed by use of the EXPLAIN command (column 9, lines 33-44). (e. g. The EXPLAIN command produces a complete description of a query's execution plan. The plan describes all possible alternative plans a query can choose from at execution time. These plans show you which indexes and join operations a query might use).

As to claims 5 and 19, Reiner teaches the claimed limitations:

"sending to each slave process data that indicates a specific portion of the execution plan that is to be performed by the slave process includes sending to a particular slave process data that indicates a particular portion of the execution plan that is to be performed by the particular process; and the method further includes the step of the particular slave process determining how to execute the particular portion based, at least in part, on characteristics of the execution plan other than the particular portion of the plan that is to be executed by the particular slave process" as the operation of

assembler on results generated by the UPI of DBMS and threads in response to the subquery signals. More particularly, the drawing shows that for intercepted queries that call for aggregate data functions, element performs a like or related data function of the results of the subqueries. Thus, for example, if the intercepted query seeks a minimum data value from the database table--and, likewise, the subqueries seek the same minimum value from their respective partitions--then element generates a final result signal representing the minimum among those reported to the assembler by the DBMS and threads. For queries that combine aggregate and non-aggregate functions, a combination of elements are invoked. For queries involving grouping operations, the decomposer generates corresponding subqueries by duplicating the query, along with the grouping clause in its predicate list (column 9, line 45 to column 10, line 30; see also figure 4).

As to claims 6 and 20, Reiner teaches the claimed limitations:

"generating a set of information includes generating an execution plan for the database statement; constructing a shared cursor for the database statement, wherein the shared cursor provides access to the execution plan; and the step of sharing access includes providing each slave process of said plurality of slave processes access to the shared cursor" as the subcursor pnode functionality could potentially be decomposed to more than one specialized pnode types, but need not be. It is unique among pnode types described thus far in having two executor functions which share the same pnode data structure. The master executor is called by the subcursor pnode's parent. The primary

job of the master executor is to spawn a parallel thread to run the parallel executor, when the subcursor pnode is first pulled in an UNINITIALIZED state. The parallel executor in turn starts an ORACLE session and opens an ORACLE cursor for the parallelized subcursor (column 42, lines 15-46).

As to claims 7 and 21, Reiner teaches the claimed limitations:

“providing each slave process of said plurality of slave processes access to the shared cursor includes allowing two or more of said slave processes to access a shared instance of the shared cursor” as while not strictly necessary, it would be useful to represent any common expression by a single EXPR subtree, and share that subtree by pointing to it from each place it is referenced. For example, two expressions in FIG. 24 with a single instance of the EXPR for PRICE pointed to by both the > and < operators. Doing this when generating the parse tree can save us a lot of trouble each time we need to determine if two expressions reference the same subexpression, while we are using the tree (column 52, lines 26-45) and (column 42, lines 15-46).

As to claims 11 and 25, Reiner teaches the claimed limitations:

“generating a set of information includes generating an execution plan for the database statement, wherein the set of information includes the execution plan; and the method further comprises the step of inserting into the execution plan a granule iterator row source that encapsulates a horizontal partitioning of a base object upon which the database statement operates” as it may be desirable to implement some cases entirely

by means of combining functions, and others entirely by means of combining queries. However, it is preferable to combine the two approaches by encapsulating combining query behavior inside pnodes. In a combining queries approach, the output rows from parallelized subcursors are inserted into one or more temporary intermediate tables. A combining query is formed, which can be handed to ORACLE to execute against the intermediate table(s), producing an output stream which mimics that which the original query would have produced if handed direct to ORACLE (column 47, lines 15-60).

If rows with matching key values could be clustered together, then using an index would reduce the total I/O in a much wider variety of cases, again, with or without QD. This is essentially what ORACLE clusters accomplish. Now, if instead of clustering rows with a given key value into one clump, they could be clustered in N clumps (column 28, lines 45-55).

As to claims 14 and 29, Reiner teaches the claimed limitations:

"generating a set of information includes generating an execution plan for the database statement, wherein the set of information includes the execution plan; and the method further comprises the step of inserting into the execution plan a parallelizer row source that encapsulates the scheduling of tasks that slave processes are to perform" as in a combining queries approach, the output rows from parallelized subcursors are inserted into one or more temporary intermediate. A combining query is formed, which can be handed to ORACLE to execute against the intermediate table(s), producing an

output stream which mimics that which the original query would have produced if handed direct to ORACLE (column 47, lines 16-34).

Reiner does not explicitly teach the claimed limitation "encapsulates the scheduling of tasks that slave processes are to perform".

Borden teaches the query splitter and scheduler provide an additional performance boost by parallelizing the individual queries so that the resulting multiple split queries can be processed Concurrently on the multiple CPCs (column 2, lines 31-35; see also element 33 of figure 3).

6. Claims 8-10 and 22-24 are rejected under 35 U.S.C. 103(a) as being unpatentable over Reiner et al. (US Patent No. 6,289,334 B1) as applied to claims 1 and 15 above, and further in view of Borden et al. (US Patent No. 5,495,606 A) and Brid (US Patent Application No. 2004/0268227 A1, hereinafter "Brid").

As to claims 8-10 and 22-24, Although Reiner teaches share subtree by pointing to it from each place it is referenced (column 52, lines 26-67). The subcursor pnode functionality could potentially be decomposed to more than one specialized pnode types, but need not be. It is unique among pnode types described thus far in having two executor functions which share the same pnode data structure (column 42, lines 16-46).

Reiner does not explicitly teach the claimed limitation "providing each slave process of said plurality of slave processes access to the shared cursor includes allowing one of the slave processes to access a first instance of the shared cursor, and allowing another one of the slave processes to access a second instance of the shared

cursor", "one slave process resides on a first node; the other slave process resides on a second node; and the first node is a different node than said second node" and "a first plurality of slave processes on said first node share access to said first instance of said shared cursor; and a second plurality of slave processes on said second node share access to said second instance of said shared cursor".

Brid teaches because of the concerns of memory consumption for a collection of a large amount of Row Objects, example embodiments allow for sharing Table Row Object's 205 characteristics among a plurality of rows within the Collection of Rows 220. A Row Object 205 can be shared if the characteristics for each individual Cell Object 215 within a Collection of Cells 230 of the Row Object 205 can be deduced from the owning Row Object 105 and owning Column Object 210. For example, if Cell Object 215 has a state that is selected, then either Column Object 210 and/or Row Object 205 must also be selected in order for the characteristics of Row Object 205 to be shared among several rows. By contrast, if Column Object 210 is unselected and Row Object 205 is also unselected, but Cell 215 is selected then the characteristics of Row Object 205 cannot be shared and memory must be allocated for representing the instance of Row Object 205 (page 3, paragraph 0029; see also figure 2).

Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made, having the teachings of Reiner, Borden and Brid before him/her, to modify Reiner providing each slave process of said plurality of slave processes access to the shared cursor because that would allow reducing memory requirements as taught by Brid (page 1, paragraph 0010).



7. Claims 12-13 and 27-28 are rejected under 35 U.S.C. 103(a) as being unpatentable over Reiner et al. (US Patent No. 6,289,334 B1) as applied to claims 1 and 15 above, and further in view of Borden et al. (US Patent No. 5,495,606 A) and Hallmark et al. (US Patent No. 5,857,180 A, hereinafter "Hallmark").

As to claims 12-13 and 27-28, Reiner teaches the claimed limitations:

"generating a set of information includes generating an execution plan for the database statement, wherein the set of information includes the execution plan; and the method further comprises the step of inserting into the execution plan at least one distribution row source that specifies how data is to be redistributed between one of a first slave set and a query coordinator; and a first slave set and a second slave set" as by combining the DBMS's indexing and hashing mechanisms in the manner described above, the aforementioned scatter clustering technique achieves a good mix of I/O parallelism and hit ratio. It does this by storing the data records using the DBMS's hash-based storage techniques with abnormally small bucket size, thereby distributing small bucket-size clusters of related information around the disk, and by retrieving the data using the DBMS's indexing mechanism (column 11, lines 17-26).

"inserting into the execution plan at least one distribution row source includes: inserting into the execution plan at least one sender-side distribution row source that indicates how sending processes are to distribute data that the sending processes produce; and inserting into the execution plan at least one receiver-side distribution row source that indicates how receiving processes are to obtain data that the receiving

processes are to consume" as when pulled to return a row, it would pull rows from its children and insert them in the appropriate intermediate table until all children returned EOD, and would then open its combining cursor over the intermediate table(s), and fetch and return rows from that cursor (column 47, line 61 to column 48, line 10).

Reiner does not explicitly teach the claimed limitation "distribution row source between one of a first slave set and a query coordinator".

Hallmark teaches that use table queues to partition and transport rows between sets of processes. A table queue (TQ) encapsulates the data flow and partitioning functions (column 3, lines 30-40).

A TQ provides data flow directions. A TQ can connect a Query Coordinator (QC) to a Query Server (QS). For example; a QC may perform a table scan on a small table and transmit the result to a table queue that distributes the resulting rows to one or more QS threads. The table queue has one input thread and some number of output threads equaling the number of QS threads (column 10, lines 47-60).

Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made, having the teachings of Reiner, Borden and Hallmark before him/her, to modify Reiner inserting into the execution plan at least one distribution row source because that would allow blocks of data to be efficiently transmitted between systems as taught by Hallmark (column 7, lines 48-52).

### ***Conclusion***

8. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire **THREE MONTHS** from the mailing date of this action. In the event a first reply is filed within **TWO MONTHS** of the mailing date of this final action and the advisory action is not mailed until after the end of the **THREE-MONTH** shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than **SIX MONTHS** from the date of this final action.

### **Contact Information**

9. Any inquiry concerning this communication or earlier communications from the examiner should be directed to James Hwa whose telephone number is 571-270-1285. The examiner can normally be reached on 8:00 – 5:00. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Christian Chace can be reached on 571-272-4190. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Art Unit: 2163

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR.

Status information for unpublished applications is available through Private PAIR only, for more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the PAIR system contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

05/05/2008

/James Hwa/  
Examiner, Art Unit 2163

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